Mount Vernon

Utilities Commission
Commission Meeting — Agenda

July 6, 2022
8:30 AM

CALL TO ORDER

MINUTES APPROVAL

- Utilities Commission - Commission Meeting - Jun 1, 2022 8:30 AM

ADJUSTMENT JOURNAL

- June Adjustment Journal

NEW BUSINESS

Public Utility Department CIP Discussion

Permitting Process Workflow

Upper Gilchrist Estates: Private SMS Utility Application

OLD BUSINESS

Policy Changes-Pool Credit, Septic Discharge, and Utility Deposits

- Pool Credits
- Septic Discharge
- Utility Bill Deposits

Water Plant Project Update

OTHER

ADJOURN

ADJUSTMENTS
JUNE 2021

Account #	Amount	Name	Address	Leak Credit Y or N	Reason	Date of Credit
01.18.2	($104.00)	Vicki Fitzgerald	206 E. High St.	N	Credit for Storm Overcharge per Brian Ball	05/27/22
18.143.1	($274.68)	Beeline Services	5-7 N. Norton St.	N	Meter was pulled by Land Bank but account kept billing-Inactivated & waived those bills	06/01/22
Multiple	$ 3,200.00		Non-payment fees for May shut-offs	N	June 2022 Non-payment fees-80 shut-offs	06/07/22
Multiple	$27,624.52		Bulk Water/Septic Discharge	N	May 2022 Bulk Water/Septic Discharge Fees	06/10/22
01.21.9	($110.00)	Heidi Phillips	302 E. High St.	N	Credit for Storm Overcharge per Brian Ball	06/13/22
02.23.3	($98.00)	Daniel/Sandra Smith	207 E. Vine St	N	Credit for Storm Overcharge per Brian Ball	06/13/22
33.99.2	($534.71)	Tim Nelson	201 Crystal Ave.	N	House was demo'd & services capped-credited back to that date & made account inactive	06/28/22

Any Adjustment over $500 goes to Water/Wastewater Commission

Communication: June Adjustment Journal (Adjustment Journal)

Summer/Pool Credits: Other Practices

1. Delaware: Offers a one-time pool fill credit on the wastewater portion of the bill. They ask the customer to call them after filling a pool and tell them when they started. The Utility then looks at the consumption remotely and makes the adjustment on the wastewater consumption.

2. Coshocton: Offers a one-time wastewater credit for pools. An employee reads the meter before the customer starts and again after the customer is done. If the customer's account is in arrears, no credit is given.

3. Westerville: Does not offer a billing credit. Instead, routes customer to other options; they can rent a hydrant and fill pools from the fire hydrant or they can buy bulk water from the plant.

4. Wooster: Does not offer a billing credit. Instead, they require a deduct meter which they sell to the customer along with a transmitter. The customer is responsible for getting a plumber to prepare everything and then the Water Department charges for an employee to finish the install. They also require pools to be emptied into a storm drain based on EPA requirements, not on the ground. If it is to be emptied on the ground, the customer has to furnish test results showing there are no harmful chemicals in the water.

5. Bucyrus: Does not offer any credit or other option at all.

6. Newark: Does not offer any program for this.

Septic Discharge Fees-Other Practices:

1. Delaware: Charges a flat $0.06 per gallon.

2. Newark: Charges $4/100 gallons for residential waste disposal & $10/100 gallons for non-domestic waste disposal. They also charge a $7.50 administration fee per manifest. RV holding tanks are $5/RV.

3. Coshocton: Pre-charges before dumping: 1-3000 gallons residential is $100, 1-3000 gallons commercial is $200. Any amount over 3000 gallons is not accepted without pre-approval. Camping trailers are $10.

Utility Bill Deposits: Other Practices

1. Delaware: Charges a $100 deposit to all new customers.

2. Newark: Charges a $50 deposit for owner & a $125 deposit for renters. They also charge a $15 activation fee for all customers. After one year with a perfect payment history, they release the deposit.

3. Coshocton: Charges a $35 application fee for all customers but no deposit.

4. Westerville: Charges a $100 deposit for renters, no deposit for owners.

5. Wooster: Does not charge any deposit.

6. Bucyrus: Charges a $180 deposit for renters up to 62 years old, $50 deposit for renters over 62 years old, and $0 deposit for owners.